POS Error Tracking

Resolution:

Created error trap for “Index was out of range. Must be non-negative and less than the size of the collection. Parameter name: index.” -2146233086

When this error now occurs from this page then the user is told they had entered an invalid sku.

**Description:** What were you doing that caused the error? (Please be as specific as possible)

Searching for a SKU number in the Inventory Home Page, if the SKU doesn’t exist then an error message happens instead of telling the user that it doesn’t exist.

**Intention:** What did you expect to happen?

To be advised that the sku is not a valid sku number and to try entering one that does exist.

**Affected Items:** Please list the sku, invoice number, customer number, or any identifiable information.

**Please also attach a screen shot:** (To take a screen shot press the “print screen” button, then paste into this word document)